

# LINE Messaging - Teams

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Read on to learn about LINE messaging from the MultiLine Messaging app for Microsoft Teams.


## Overview

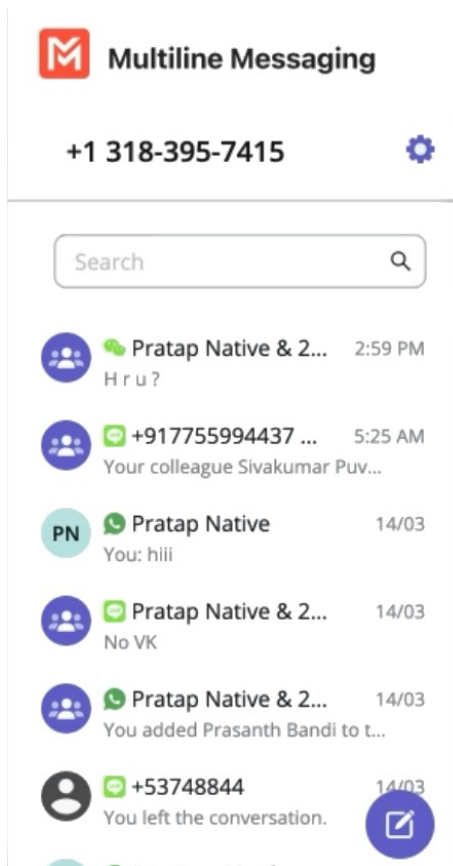
The MultiLine Messaging app for Microsoft Teams app allows you to message with LINE users. The LINE user must initiate the chat.

## Before you start

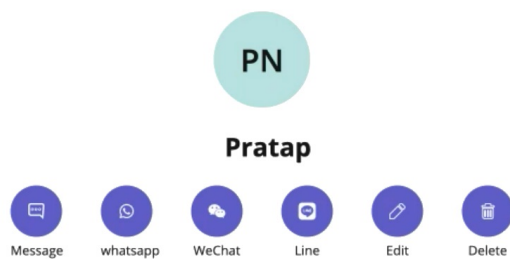
- Using LINE from MultiLine Messaging Microsoft Teams app requires it to be enabled by your MultiLine administrator.
- LINE users must initiate the conversation.

## How it works

In your message threads, the LINE icon  indicates the conversation is happening on LINE. Select the message to begin chatting.



You can find your LINE conversation with a contact by selecting the LINE icon from the Contact details screen.



You can also begin chatting by selecting the **New Message** notification.

## Validated Phone Number feature

For regulated users, LINE users may have their phone number validated for verification purposes. You will see this validated phone number below the Contact Name.

