

Add preferred language for a user

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Read on to learn about how to add a preferred language for a single MultiLine user or multiple MultiLine users.

Overview

Adding a preferred language for a MultiLine user sets MultiLine to configure auto-messages for hte user in the set language. You can set the preferred language for users when you invite a user or by using these instructions.

Before you start

• An admin must have "Accounts" Privilege in their Role in the organization to do these instructions. See <u>What Admin Privileges are in Management Portal?</u> (https://help.moviuscorp.com/help/what-admin-roles-mmp).

Set preferred language for a single user

- 1. Go to Accounts and select the user's account.
- 2. Select the language for the user from the **Language** drop-down menu.

Profile Activity	
MultiLine	16416316062
User Permissions	COS UATO (Default) ~
Compliance Group	Unrestricted ~
Organization	WhatsappOrg
Device #	917483801812
Language	Français 🗸
Forwarding Number	Enter number with country code

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Set preferred language for multiple users

- 1. Go to **Accounts**.
- 2. Select Multiple Accounts.
- 3. Select **Edit Accounts**.
- 4. Select the language from the **Language** drop-down menu.

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CASHBOARD	Edit Accounts	
ACCOUNTS	2Users selected	
ADMINISTRATORS Resend invite Edit Accounts D	Note : Call Recording	
REPORTS A Name	Message Recording ×	
SETUP Prasad IOS	Language Select Your Language ~	
	Select Your Language English Español ve	
 red Movius 	German red.a'car@movius. Italiano g	
> red test	red.a'test123@gm Flemish(Dutch) g	
Displaying 1-100 of 145 Users. Selected 2 Users.		