

## Set E911 address (US Only)

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Read on to learn how to set the E911 address, which is required by law in the US to make sure that people are able to get help from emergency services.

## **Overview**

E911, or enhanced 911, automatically displays the user's phone number and physical location. This feature enables emergency services to locate the user for emergency assistance. Calls in Data mode won't be allowed until the user registers their 911 information.

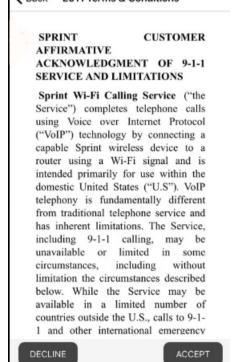
This feature works in Data Mode or WiFi but is only for residents living in the U.S., Puerto Rico, and the U.S. Virgin Islands.

## Set E911 information

- 1. Tap the **menu icon**: in the bottom right (iOS) or upper right-hand corner (Android).
- 2. Tap Settings, then E911 Personal Information
- 3. Carefully read E911 Terms & Conditions and tap Accept III Verizon 🗢 1 61%

K Back E911 Terms & Conditions

15:56



4. Enter the required information in the fields, and tap Save



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C E911 P	ersonal Information	Save
can't locate you, th	g Wi-Fi, and emergency hey will go to the addres ddress can't be a P.O.Bo	ss you
Calling 911 only wo and the U. S. Virgin	orks within the U. S., Pu n Islands.	erto Rico,
Please enter you	r details	
First Name	I.	
Last Name		
Unit / Apt Number / Street#		
Address line 1		

5. A confirmation dialogue box will appear, tap Accept to save the changes

First Nar	Confirmation to share details for E911 service		
Last Nar		address entered is id to contact on an	
Unit / Ap Street#	emer	gency	
_	Decline	Accept	

6. The app will display the address you entered or suggest an address. Tap **Edit** to change details, and tap **Save** to store the changes.

A pop-up page for E911 will appear any time the user attempts to change the calling method. The user will need to complete the above steps again before they'll be able to complete the call.