![MOVIUS]

Call Icons - MultiLine

Last Modified on 11/14/2023 3:20 pm EST

Understanding the meaning of Call Icons

iOS

Read on to learn about the meaning of icons you will see in your recent calls.

Overview

When you go to your list of recent calls, you see information about your most recent call with each party and an icon. If you go to the details, you can see your call history with that party. It can be useful to understand what the icons mean.

Similar to other calling apps, there is an incoming call icon (meaning that party called you) and outgoing call icon (meaning you called that party), and a missed call icon.

Before you start

- Some organizations may disable Data Mode or Minutes Mode or other Call Settings. If these modes are disabled, you will not be able to set them in Call Settings.

Call icon meanings

iOS

Icon			Description	Meaning
+1 470-704-0011 (3) Unknown	Wednesday	ⓘ	Phone number appears in red, no icon	Missed Call
📞 Alexander Garcia Work	Yesterday	ⓘ	Icon with arrow pointing towards phone	Incoming Call
📞 Elizabeth Jones Work	29/7/21	ⓘ	Icon with arrow pointing away from phone	Outgoing Call

Android

Read on to learn about the meaning of icons you will see in your recent calls.

Overview

When you go to your list of recent calls, you see information about your most recent call with each party and an icon. If you go to the details, you can see your call history with that party. It can be useful to understand what the icons mean.

Similar to other calling apps, there is an incoming call icon (meaning that party called you) and outgoing call icon (meaning you called that party), and a missed call icon. However, because MultiLine has a Data mode and Minutes mode (https://help.moviuscorp.com/help/understanding-your-call-settings), there are additional icons (Note: Android Only).

Before you start

- Some organizations may disable Data Mode or Minutes Mode or other Call Settings. If these modes are disabled, you will not be able to set them in Call Settings.

Call icon meanings

Icon	Description	Meaning
!	Red exclamation mark	Missed Call
↙	Arrow outlined in blue pointing downward-left	Data Mode, Incoming Call
↙	Blue arrow pointing downward-left	Minutes Mode, Incoming Call
↗	Arrow outlined in green pointing upward-right	Data Mode, Outgoing Call
↗	Green arrow pointing upward-right	Minutes Mode, Outgoing Call