Version 3.04 | Release Notes

Last Modified on 04/03/2024 3:45 pm EDT

Movius App 3.04 Release Notes

Read on to learn what's new with MultiLine Apps.

Production Deployment Schedule

- October 28, 2022 | Movius for BlackBerry v. 3.04.02
- November 11, 2022 | Movius MultiLine v. 3.04.01
- November 7, 2022 | MultiLine for Intune v. 3.04.01
- December 19, 2022 | Movius MultiLine v. 3.04.02
- December 19, 2022 | MultiLine for Intune v. 3.04.02

What's new with all MultiLine Apps?

ARYA Customer Feedback - New Options

If an organization chooses to enable ARYA Customer Feedback, their users are prompted after calls to provide feedback (See Arya: Providing Call Quality Feedback Product Document (https://help.moviuscorp.com/help/arya-product)). The feedback is ingested by an AI-powered tool that identifies potential issues that will improve call performance.

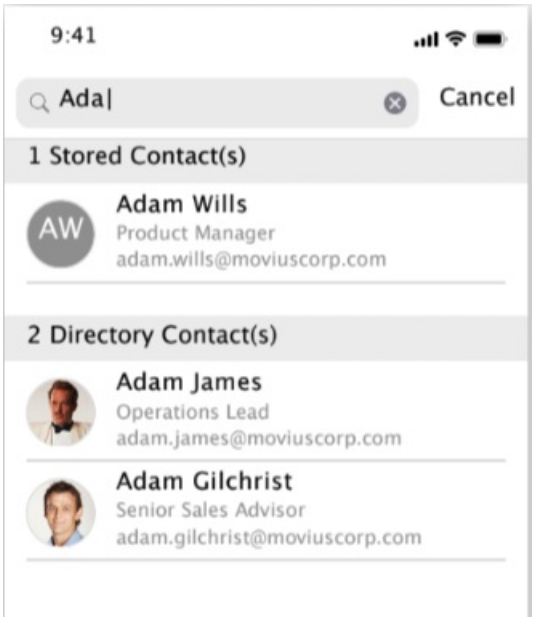
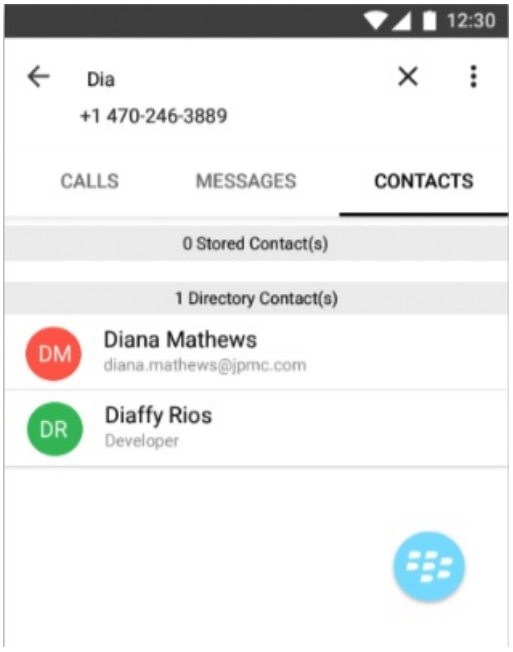
In this release, we've added more options for users to select from to describe problems with a call, including an "Other" option that allows the user to enter their own reason if none of the provided options apply.

Movius provides a set of default options (Call Dropped, Could not hear the other party, Call/Speech Delay, Spam Call, Other) and can configure custom options for customers by request.

Contacts Search Enhancement

Currently, when a user searches their contacts list only the first name and last name of a contact display. This could cause confusion if there are two members in a Contacts list with the same or similar name. Now, more details will display including:

- Email Address
- Job Title

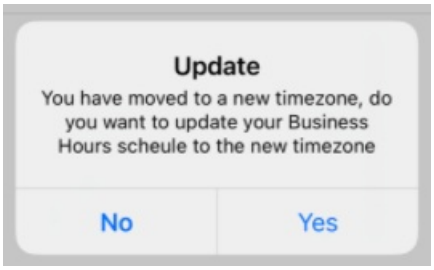
iOS	
Android	

What's new with Movius for BlackBerry?

- **BlackBerry Contacts Sync Enhancement (v. 3.04.20)** - Using new functionality from the BlackBerry BEMS 3.4.3.3 API release, Movius or BlackBerry will now be able to sync contacts from any Contact folder.

What's new with Movius MultiLine?

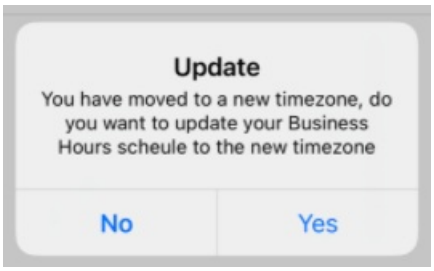
- **Automatic Timezone Detection (v. 3.04.01)** - When using Manage Availability to set Business Hours, the interface will now automatically detect if the user has changed time-zones.
    - It will prompt user with "You have moved to a new timezone, do you want to update your device to the new timezone" with 'Yes' and 'No' options".



- **WhatsApp Picture Messaging Support (v. 3.04.02)** - WhatsApp Messaging Channel will support picture messaging.
- **WhatsApp Multiple Group Messaging Support (v. 3.04.02)** - WhatsApp Messaging Channel will support multiple group messaging threads.

What's new with MultiLine for Intune?

- **Automatic Timezone Detection (v. 3.04.01)** - When using Manage Availability to set Business Hours, the interface will now automatically detect if the user has changed time-zones.
    - It will prompt user with "You have moved to a new timezone, do you want to update your device to the new timezone" with 'Yes' and 'No' options".



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