# Configure policy settings for Movius for BlackBerry in Good Control Last Modified on 10/31/2021 9:41 pm EDT

These instructions provide information on important policy settings that you should set in Policies > Policy Sets > BlackBerry Work section of BlackBerry Good Control.

| DASHBOARD   | Manage Pol   | icy Set   | Delete       |
|---|--------------|---|--------------|
| USERS<br>Users and Groups<br>Administrators   | Name         | Amit's Policy   |              |
| APPS<br>Manage Apps<br>Manage Services  | Description  | Good Default Policy with longer idle time ModernAuthON no native dialer app for calls |              |
| App Groups POLICIES Policy Sets   | User Numbers | 5   |              |
| Connectivity Profiles SETTINGS  | SECURITY PC  | DLICIES   COMPLIANCE POLICIES   APPS  | Incel Update |
| Servers<br>GC Server Properties<br>GP Server Properties<br>Logging Properties<br>Clusters | ► CROSS-APP  | POLICIES  |              |
| Status and Diagnostics<br>Client Certificates<br>Server Certificates                      | V BLACKBER   | RY WORK   |              |
| REPORTING   |              |   |              |

# Disable use of Native Phone

To prevent users from making calls or SMS on their native phone number and restrict use to Movius for BlackBerry, you need to uncheck the option in the Policy Set:

- 1. To add or edit a policy set, go to Policy Sets under Policies.
- 2. On the Manage Policy Set screen, go to Apps > App Specific Policies > BlackBerry Work.
- 3. Go to the Interoperability tab.

#### ■ BLACKBERRY WORK ■

| App Settings | Notifications | S/MIME | Address Book | Interoperability | Docs and Attachments |
|--------------|---------------|--------|--------------|------------------|----------------------|
|              |               |        |              | 6.00             |                      |

4. In the Voice and SMS categories, deselect permissions to use native phone features and select options to use VOIP apps. Note: while Movius for BlackBerry is not a VOIP-only app, but this setting allows the app to be used for calls.

|      | VOICE   |
|------|---|
|      | Tap a phone number to dial using native phone                         |
|      | Tap a phone number to dial using entitled and installed GD VOIP apps  |
|      | SMS   |
|      | Tap SMS icon to initiate SMS using native SMS apps                    |
|      | Tap SMS icon to initiate SMS using entitled and installed GD SMS apps |
|      | MISC  |
|      | Allow access to native browser  |
|      | Allow access to native maps   |
|      | LAUNCH 3RD PARTY APP (IOS ONLY)                                       |
| 5. C | lick Update.  |

# Disable Contacts sync to native

Use these settings to control use of BlackBerry Contacts. If you allow syncing to device

- 1. To add or edit a policy set, go to Policy Sets under Policies.
- 2. On the Manage Policy Set screen, go to Apps > App Specific Policies > BlackBerry Work.
- 3. Go to the Address Book tab.



ADDRESS BOOK SYNC

- 4. In the Address Book Sync section.
  - Deselect Allow syncing BlackBerry Contacts to device. Note: selecting Allow syncing BlackBerry Contacts to device makes it possible for the native device to contact the BlackBerry Contacts.
  - 2. Deselect Allow device to use BlackBerry Contacts for Caller ID.

#### ADDRESS BOOK SYNC

| Title        | Email 1         | Email 2         | Email 3          |
|--------------|-----------------|-----------------|------------------|
| Work number  | Work 2          | Mobile number   | Mome number      |
| Home 2       | Home fax number | Work fax number | Other fax number |
| Home address | Company name    | Company address | Notes            |
| Radio        |                 |                 |                  |

Even if iCloud is enabled, allow syncing BlackBerry Contacts to device.

#### CALLER ID

Allow device to use BlackBerry Contacts for Caller ID.

#### Set up sync to the Exchange Server

Use these settings to allow Movius for BlackBerry to access their Exchange Contacts inside the Movius for BlackBerry app.

Movius for BlackBerry will not upload, store, or transmit the Exchange contacts. The sync will only allow the display and use of the contacts by the user within the app locally.

- 1. To add or edit a policy set, go to Policy Sets under Policies.
- 2. On the Manage Policy Set screen, go to Apps > App Specific Policies > BlackBerry Work.
- 3. Go to the Basic Configuration tab.
- 4. Complete the fields for Exchange ActiveSync Settings,

including Default. Domain, ActiveSync Server, and Autodiscover URL. Note: Completing the Autodiscover URL allows users to sync to the server without manually filling in server details.

#### EXCHANGE ACTIVESYNC SETTINGS

| Default Domain      | moviuscorp.com  |
|---------------------|---|
| Windows NT Doma     | in to try automatically when logging in. If your server uses newer UPN (email@host.com) style login |
| ActiveSync Server   | outlook.office365.com   |
| Specify the default | Exchange Server used to attempt to connect. (Example: cas.mydomain.com)                             |
| Autodiscover URL    | https://autodiscover-s.outlook.com/Autodiscover/Autodiscover.svc                                    |
| Provide Autodiscov  | er URL if known. This will speed up the Autodiscover setup process. (Example: https://autodiscover. |

## Set up OTP/Office 365

Use these settings to set up SSO and OTP authentication.

- 1. To add or edit a policy set, go to Policy Sets under Policies.
- 2. On the Manage Policy Set screen, go to Apps > App Specific Policies > BlackBerry Work.
- 3. Go to the Advanced Configuration tab.
- 4. Select Use Office 365 Settings.
- 5. Select Use Office355 Modern Authentication.
- 6. Enter Azure App ID.
- 7. Enter Office 365 Tenant ID.

| OFFICE 365 SETTINGS   |
|---|
| ☑ Use Office 365 Settings   |
| Use Office 365 Setup Configuration for Work mailbox account setup.  |
| •   |
| Use Office 365 Modern Authentication  |
| Use Office 365 Modern Authentication when logging into Work mailbox account                                     |
|   |
| Azure App ID at   |
| Enter Application ID registered in your Azure Portal.   |
|   |
|   |
| Office 365 Sign On URL  |
| Office 365 Sign On URL  |
| Office 365 Sign On URL<br>If left blank, Work setup will try login.microsoftonline.com during an initial setup. |

#### Bypass Unlock Splash Screen

Use these settings to make sure that users can see who is calling without authentication.

- 1. To add or edit a policy set, go to Policy Sets under Policies.
- 2. On the Manage Policy Set screen, go to Apps > App Specific Policies > BlackBerry Work.
- 3. Select Allow parts of the user interface to be displayed when idle lock is in place.
- 4. Select Enable Custom Splash Screen.
- 5. Click Update.

| BlackBerry Dynamics Features   | About   |   |
|--|---|---|
| BlackBerry Dynamics Supported Opt<br>BYPASS UNLOCK                               | ons.  |   |
| Incoming Call Screen     In-Call Screen     Allow parts of the user interface to | be displayed when idle lock is in place (Android Only)  |   |
| •  |   |   |
| CUSTOM SPLASH SCREEN (FUTU   | RE RELEASE)   |   |
| Screen used to display a relationship<br>number to our server and display it to  | number between the app and the server, it is used to call from the device<br>the guest as the virtual number. | 9 |
| - Call screen  |   |   |

# Configure 3rd Party Universal Link

To enable communication between BlackBerry Work app and Movius for BlackBerry app, setting Universal Link configuration is essential for the new simplified onboarding flow in Movius for BlackBerry.

There are separate procedures to set this up for iOS and Android. Click the tab below to view.



## 1. Go to Policy Sets > Apps > BlackBerry Work > Interoperability

| DASHBOARD   | Manage Policy Set          |                             |                 |                      |                       |                              |
|---|----------------------------|-----------------------------|-----------------|----------------------|-----------------------|------------------------------|
| USERS<br>Users and Groups<br>Administrators   | Name                       | Good Default Policy         |                 |                      |                       |                              |
| APPS<br>Manage Apps<br>Manage Services  | Description                | Good Default Policy Mod     | dernAuthON      |                      | 1,                    |                              |
| App Groups  | User Numbers               | 138                         |                 |                      |                       |                              |
| POLICIES  |                            |                             |                 |                      |                       |                              |
| Policy Sets   | SECURITY PO                | LICIES   COMPLIANC          | E POLICIES      | APPS                 |                       |                              |
| Connectivity Profiles   |                            |                             |                 |                      |                       | ancel Undate                 |
| SETTINGS  |                            |                             |                 |                      |                       | Opulae                       |
| Servers<br>GC Server Properties<br>GP Server Properties<br>Logging Properties<br>Clusters<br>Status and Diagnostics<br>Client Certificates<br>Server Certificates | ▶ CROSS-APP<br>▼ BLACKBERI | POLICIES                    |                 |                      |                       |                              |
| REPORTING   |                            |                             |                 |                      |                       |                              |
| Export Data<br>Audit Trail Logs   | App Se                     | ttings Notifications        | S/MIME          | Address Book         | Interoperability      | Docs and Attachments         |
| Server Jobs<br>Export Connectivity Profile  | WARNIN                     | IG: Interaction with non-GD | applications is | s not secure and car | expose sensitive data | a to a malicious application |

2. In the Launch 3rd Party App Universal Link (iOS Only) section,

enter moviuscorp.page.link into the field and click Update.

| Note: Enter one App scher                       | ne per line. Example App scheme: "apsSoftIDTE2G". |  |
|---|---|--|
|   |   |  |
|   | DUNIVEDGAL LINK (IOC ONLY)                        |  |
| LAUNCH 3RD PARTY AP                             | PUNIVERSAL LINK (IUS UNLY)                        |  |
| LAUNCH 3RD PARTY AP                             | P UNIVERSAL LINK (IUS UNLT)                       |  |
| LAUNCH 3RD PARTY AP<br>Enter App Universal Link | moviuscorp.page.link                              |  |

# Android

- 1. Go to Policy Sets > Apps > BlackBerry Work > App Specific Policies > BlackBerry
  - Access > General

| DASHBOARD                                   | Manage Policy Set  |
|---|--|
| USERS<br>Users and Groups<br>Administrators | Name Firebase_Bypass_Policy  |
| APPS<br>Manage Apps                         | Description Good Default Policy with Firbase Bypass custom changes             |
| Manage Services<br>App Groups               | User Numbers 5   |
| POLICIES                                    |  |
| Policy Sets                                 | SECURITY POLICIES   COMPLIANCE POLICIES   APPS                                 |
| Connectivity Profiles                       | Cancel Update  |
| SETTINGS                                    |  |
| Servers                                     |  |
| GC Server Properties                        | ▶ CROSS-APP POLICIES   |
| GP Server Properties                        |  |
| Logging Properties                          |  |
| Clusters                                    |  |
| Status and Diagnostics                      |  |
| Client Certificates                         |  |
| Server Certificates                         | * AFF SFECIFIC FOLICIES  |
| REPORTING                                   |  |
| Export Data                                 | Name Hitter  |
| Audit Trail Logs                            |  |
| Server Jobs                                 |  |
| Export Connectivity Profile                 |  |
| TROUBLESHOOTING                             | General Security Network RSA Features BlackBerry Work (Mac and Win) BlackBerry |
| Upload Server Logs                          | Homenage   |
| Evenent Convex Depending                    | i ini ini page   |

2. Check the box for Enable 3rd Party Applications and add intent in the Enter comma separated URL schemes (No spaces. Limit 4K characters) text field.

| <ul> <li>Disable BlackBerry Work (Windows and Mac)</li> </ul> |               |
|---|---------------|
| Open HTML files from other BlackBerry Dynamics                | applications  |
| Enable Geolocation  |               |
| Enable 3rd Party Applications                                 |               |
| Enter comma separated URL schemes (No spaces. Li characters). | mit 4K intent |

# Enable Crash Reporting

Enabling crash reporting allows Movius to collect the crash reports from Firebase to diagnose issues and improve app quality

| DASHBOARD                   | Manage Poli         | icy Set   |
|-----------------------------|---------------------|---|
| USERS                       |                     |   |
| Users and Groups            | Name                | Good Default Policy   |
| Administrators              |                     |   |
| APPS                        | Description         | Good Default Policy ModernAuthON  |
| Manage Apps                 |                     |   |
| Manage Services             |                     |   |
| App Groups                  | User Numbers        | 140   |
| OLICIES                     |                     |   |
| Policy Sets                 | SECURITY PO         | DLICIES COMPLIANCE POLICIES APPS  |
| Connectivity Profiles       |                     | Cancel Update   |
| SETTINGS                    |                     | Courses Copours   |
| Servers                     |                     |   |
| GC Server Properties        | CROSS-APP           | POLICIES  |
| P Server Properties         |                     |   |
| ogging Properties           |                     |   |
| lusters                     |                     |   |
| Status and Diagnostics      |                     |   |
| Client Certificates         |                     |   |
| Server Certificates         | BlackBe             | erry Dynamics Supported Options.  |
| REPORTING                   | BYPAS               | SUNLOCK   |
| Export Data                 | - Incomi            | ing Call Screen   |
| Audit Trail Logs            | - In-Call           | Screen  |
| Server Jobs                 | Allov Allov         | w parts of the user interface to be displayed when idle lock is in place (Android Only)   |
| Export Connectivity Profile |                     |   |
| ROUBLESHOOTING              | CUSTO               | M SPLASH SCREEN   |
| Jpload Server Logs          | Screen u            | used to display a relationship number between the app and the server, it is used to call from the device  |
| Export Server Properties    | number              | to our server and display it to the guest as the virtual number.  |
|                             | - Call sc           | reen<br>ble Custom Splash Screen (iOS Onlv)   |
|                             |                     |   |
|                             | FIREBA              | ISE CRASH REPORTING   |
|                             | Crash re<br>uncheck | eports sent to Firebase allow Movius to fix stability issues and improve app quality. If this setting is<br>ked, Movius will not receive crash reports. |

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