

# Add API user

Last Modified on 09/13/2023 6:22 pm EDT

Read on to learn how to add an API user to integrate MultiLine into external applications.

## Overview

To create a connection from MultiLine to an external application, you will create an **API User**. Once added, the API user will receive an email with their username and password that they can use for consuming the API.

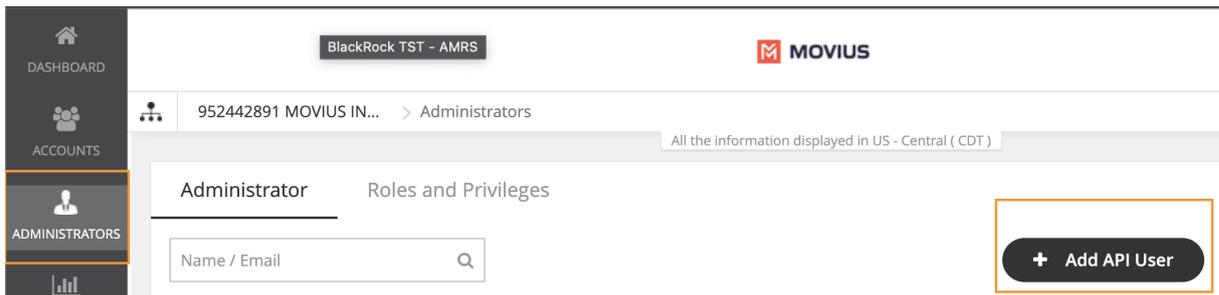
## Before you Start

- You need the "**API User**" Privilege in your Role to do this instruction. See *What Admin Privileges are in Management Portal?* (<https://help.moviuscorp.com/help/what-admin-roles-mmp>).

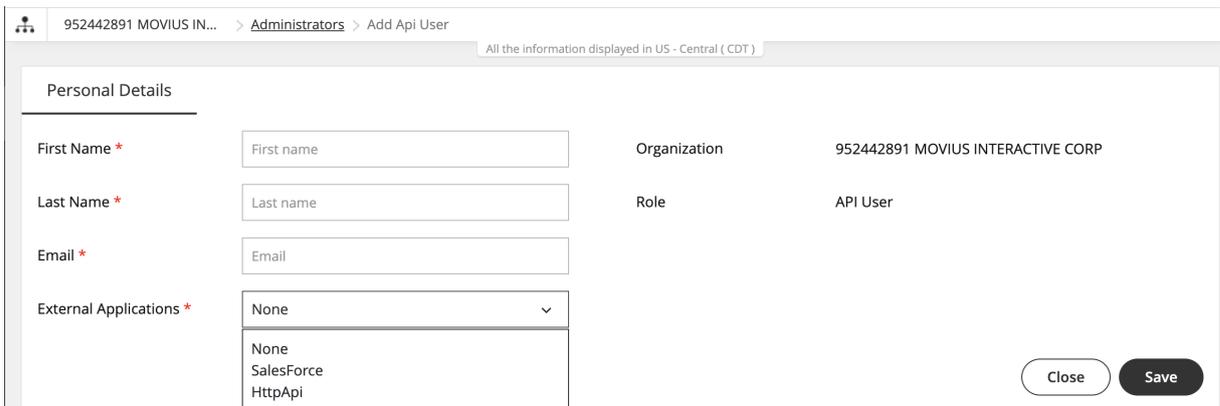
## Create an API user

You add an **API User** in the **Administrators** tool.

- Go to **Administrators**, then select **Add API User**.



- Enter the required **Personal Details** including **First Name**, **Last Name**, and **Email** of the API administrator.



<b>First Name *</b>	<input type="text" value="First name"/>	<b>Organization</b>	952442891 MOVIUS INTERACTIVE CORP
<b>Last Name *</b>	<input type="text" value="Last name"/>	<b>Role</b>	API User
<b>Email *</b>	<input type="text" value="Email"/>		
<b>External Applications *</b>	<input type="text" value="None"/>		

None  
SalesForce  
HttpApi

Close Save

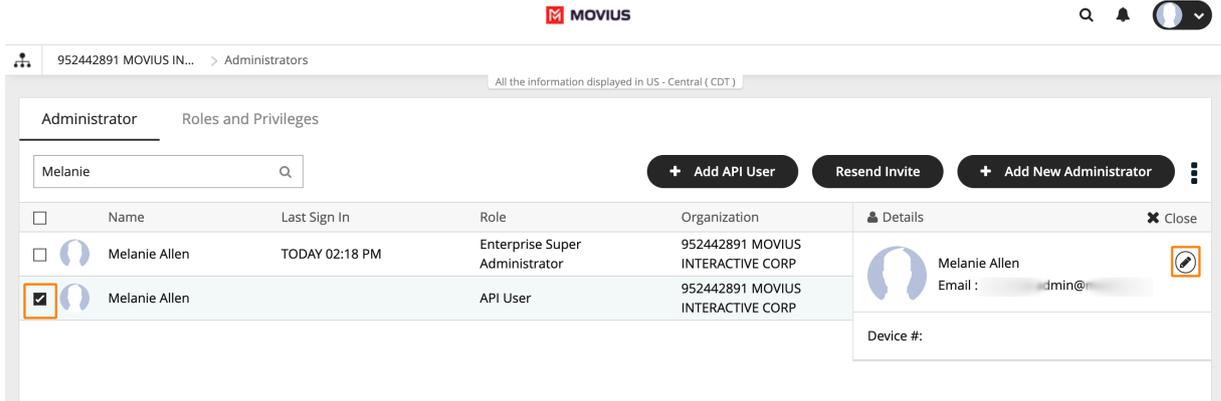
- Select **External Applications** for which the API user will be accessing the organization data.
  - HttpApi**: Used for setting up the connection to any external app.
  - Salesforce**: Used for setting up the connection to the MultiLine for Salesforce App.
  - Note: you must select Salesforce to create a connection to MultiLine for Salesforce. Selecting HttpApi will not work.*

- Note: If your company has created a specific custom app with Movius, select the name of the custom app from the list.
4. Select **Save**. The user will receive an email with their username and password.

## Editing an API user

You can edit the **API User** in the Administrators tool.

1. Go to **Administrators**.
2. Select the checkbox for **API User**, then select the **Edit** pencil.



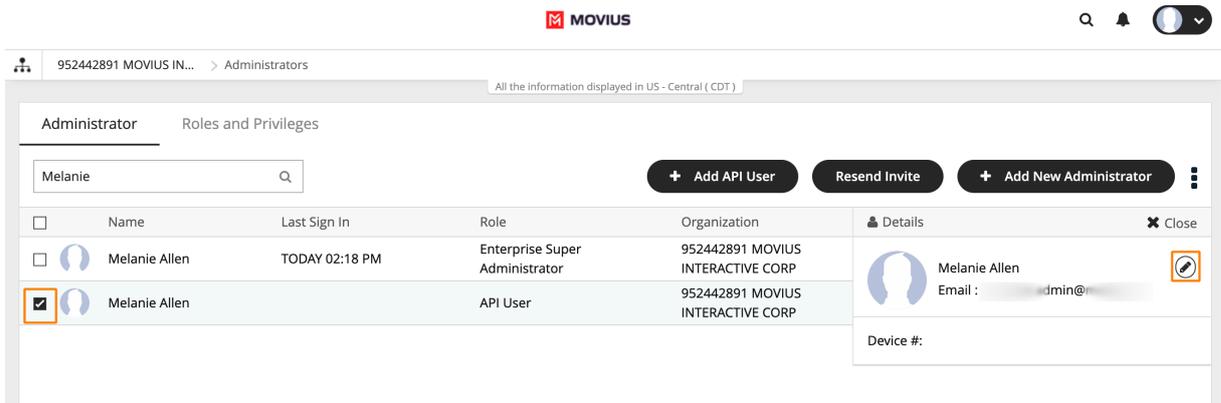
The screenshot shows the Movius Administrators interface. At the top, there's a search bar with "Melanie" entered. Below it, a table lists administrators. The second row, for "Melanie Allen" with the role "API User", has its checkbox selected. To the right of this row, a "Details" panel is open, showing the user's profile picture, name "Melanie Allen", and email address. The "Device #" field is also visible.

3. Edit as necessary any required **Personal Details** or **External Applications**.
4. Click **Save**.

## Delete an API User

You can delete the API User. This will remove their ability to consume the API.

1. Go to **Administrators**.
2. Select the checkbox for **API User**, then select the **Edit** pencil.



The screenshot shows the same Movius Administrators interface as before. The "API User" row is selected, and the "Details" panel is open. The "Delete" pencil icon in the top right corner of the details panel is highlighted with an orange box, indicating it is the next step in the process.

3. Select **Delete**.

952442891 MOVIUS IN... > Administrators > Edit Administrator

All the information displayed in US - Central ( CDT )

Profile

Resend Invite Delete

First Name *	Melanie	Organization	952442891 MOVIUS INTERACTIVE CORP
Last Name *	Allen	Role	API User
Email *	@movius.ai		
External Applications *	HttpApi		

Close Save

4. Select **Yes** from the **Confirm** prompt. **Heed the warning: if you delete your only API User for an external application (such as Salesforce), the integration will stop working after the deletion.**

### Confirm

'Melanie Allen' is used to connect to ' HttpApi '. If you delete this user, the integration with ' HttpApi ' will fail.

Are you sure you want to delete?

No

Yes