

Customize App and Portal Branding

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Set MultiLine to have your company logo, colors, and contact information.

Customize the mobile app

Read on to learn how to add your Enterprise branding to the MultiLine app.

Overview

You can edit your Enterprise's Mobile App look and feel under **Branding** in the **Setup** tab. You can customize:

- App Theme: Add logo and branding colors
- About Us screen: Add logo and social accounts
- FAQ screen: Add your own questions and answers with information your MultiLine users may need
- Customer Care screen: Add your IT team's phone number and email address so that user's can get help from you

Before you start

• An admin must have "Setup" Privilege in their Role in the organization to do these instructions. See <u>What Admin Privileges are in Management Portal?</u> (https://help.moviuscorp.com/help/what-adminroles-mmp).

Customize theme

To edit your Mobile App Theme, customize the parameters of the following settings:

- Theme Background Color
 - Customizes the background color of the app screens
- Floater Background Color
 - Customizes the background color of the dialpad floater
- Theme Text Color
 - Customizes the color of the text/dialpad floater's 'digits'
- Custom Logo
 - Must be 480 x 160 pixels. If your logo is larger than 480 x 160 pixels, you will be prompted to use the in-app image cropper to fit the logo to size. If you logo is below 480 x 160 pixels, you will be prompted to select a larger image.



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Administration	×.					Preview	-	
Number Management	•	Theme						
User Permissions				Work :+1 678-919-8328				
Feature Settings	•	Here you can add the logo and background color for floater button.				CALLS MESSAGES	CONTACTS	
Branding	-	Custom Logo			(Aron Paul Gym,Today, 14:34	ور	
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Customer Care		Here you can change the theme with customized colors.			٢	Aron Paul Gym,Tuesday, 16:21	ور	
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		The text color used in app.		0-8				

Customize About Us screen

To customize your About Us Page, edit the parameters of the About Us tab under Branding.

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Venu		Mobile App			
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Number Management	•	About Us	< About Us		
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Feature Settings	•	The logo that is displayed	on the app splash screen and	S MultiLine	
Branding	•	the "About Us" screen.			
Portal				Image file should be in PNG format. Dimensions 300px x 150px and not exceed 25kb in size.	MultiLine
Mobile App	•			x isopx and not exceed 25kb in size.	
Theme		Twitter	Twitter link		
About Us					
FAQs		Facebook	Facebook link		Version 3.1
Customer Care					
		🔠 YouTube	YouTube link		MOVIUS
					Copyright © Movius Corp. All rights reserved.
		in LinkedIn	LinkedIn link		

- Logo must be **300 x 150 pixels**.
- If your logo is larger than **300 x 150 pixels**, you will be prompted to use the in-app image cropper to fit the logo to size.
- If you logo is below **300 x 150 pixels**, you will be prompted to select a larger image.
- File cannot be larger than **25kb**.

Customize FAQ screen

Edit questions or answers

- 1. Edit the default 'fill-ins' for both the Question, and the Answer fields of the questions you would like to change under the **FAQs** page under **Branding**.
- 2. Click the + icon next to a question to view its respective answer.



Add questions

- 1. Click the ovular ADD button on the top right.
- Toggle the Language and Device OS to identify the fields you want to edit.
 You can see a Preview of the screen on the right of the MMP.

_		Preview
\Qs		Add < FAQs
lect Language : vice :	English	 ♦ What is my Movius number? You can see the Movius Number on the main page of the application settings. If you have more than one number allocated, all numbers will be listed there.
		Will my call drop if I move outside my Wi-Fi hotspot?
1. What is my Movius nu	mber?	Can I force all calls I make to always use minutes?
2. Will my call drop if I m	ove outside my Wi-Fi hotspot?	Can I force all calls I make to always use data?
3. Can I force all calls I m	ake to always use minutes?	Can I force all calls I receive to always use minutes?
4. Can I force all calls I m	ake to always use data?	Can I force all calls I receive to always use data?
		What does the red dot on the top left-hand corner mean?
5. Can I force all calls I re	ceive to always use minutes?	How do I check my voicemail?

Customize Customer Care screen

To customize your **Customer Care Page**, edit the contact information in the **Customer Care** tab under **Branding**.



Mobile App

				Preview	-
Customer Care	Edit	•	<	Customer Care	
Customer Care Phone Number(s) (Comma seperated)	+91968637652				
Customer Care Email Address	moviusticket@moviuscorp.com			C.	
Call Progress Brand Text	Movius			+91968637652	
			m	oviusticket@moviuscorp.com	

Customize the Portal

Read on to learn about customizing the Management Portal.

Overview

We allow you to set your company logo in the Management Portal.

Before you start

• An admin must have "Setup" Privilege in their Role in the organization to do these instructions. See <u>What Admin Privileges are in Management Portal?</u> (https://help.moviuscorp.com/help/what-adminroles-mmp).

Personalizing the Portal

To personalize the Portal branding:

- 1. Go to Setup, then Branding, then Portal.
- 2. Tap **Edit**.
- 3. Switch selection from **Default Logo** to **Custom Logo**.
- 4. Tap Choose Image.
- 5. Upload your PNG or JPG logo file with resolution of 130 x 40 px and less than 10 MB.



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ADMINISTRATORS	Menu		Portal					
<u> .1.1</u>	Administration	÷						
	Number Management	Þ	Logo		Edit			
SETUP	User Permissions							
	Feature Settings	•	Default Logo	0	MOVIUS			
Ø	Branding	•	Custom Logo Select the image and upload your own PNG, or JPG with a resolution of 130 x 40 pixels, no larger than 10 KB. This appears in the top navigation bar on every page.					
HELP	Portal Mobile App			۲				
	Theme				Choose Image			
	About Us							
	FAQs							
	Customer Care							